



## KIMAYA SECURITIES AND FINANCIAL SERVICES PVT LTD

### Annexure-B

**Format for Investor Complaints Data to be displayed by Stock Brokers on their respective websites**

**Data for every month ending**

S N	Receive d from	Carried forward from pr evius month	Receive d during the mon th	Total P ending	Resolve d*	Pending at the en d of the month**		Average Resoluti on time^(in days)
						Pendin g for less tha n 3 mon th s	Pendin g for more th an 3 mo nth s	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0	0	--
2	SEBI (SCORE S)	0	0	0	0	0	0	--
3	Stock Exchang es	0	0	0	0	0	0	--
4	Other Sources (if any)	0	0	0	0	0	0	--
5	<b>Grand Total</b>	0	0	0	0	0	0	--



**Trend of monthly disposal of complaints**

<b>SN</b>	<b>Month</b>	<b>Carried forward from month</b>	<b>Received</b>	<b>Resolved*</b>	<b>Pending**</b>
<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>
1	April-2024	0	0	0	---
2	MAY-2024	0	0	0	---
3	<b>JUNE -2024</b>	0	0	0	---
4	<b>JULY -2024</b>	0	0	0	---
-	<b>GrandTotal</b>	0	0	0	---

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**Trend of annual disposal of complaints**

<b>SN</b>	<b>Year</b>	<b>Carried forward From previous year</b>	<b>Received during the year</b>	<b>Resolved During the year</b>	<b>Pending at The end of the year</b>
1	2017-18	0	0	0	0
2	2018-19	0	0	0	0
3	2019-20	0	0	0	0
4	2020-21	0	0	0	0
5	2021-22	0	0	0	0
6	2022-23	0	0	0	0
7	<b>2023-24</b>	0	0	0	0
8	<b>2024-25 (UPTO JULY 24)</b>	0	0	0	0
	<b>GRAND TOTAL</b>	0	0	0	0